

**Durango Orthopedic Associates and Spine Colorado**

*(Completion of this form should take less than 3 minutes and will assist us in ensuring the very best in future care for you and others. Your Experience matters to us. Thank you for taking a few minutes to give us your feedback. Your response is confidential unless you wish to otherwise inform us. This questionnaire does not negate your opportunity to meet with us at any time to discuss your experiences).*

**Patient Questionnaire**

**Date:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Appointment Time: \_\_\_\_\_ Time Taken to Patient Room: \_\_\_\_\_ Time Seen by Physician: \_\_\_\_\_

Which Doctor/Physician Assistant did you see today (**circle one**)?

- |             |              |              |                 |            |              |             |
|-------------|--------------|--------------|-----------------|------------|--------------|-------------|
| Dr. Scott   | Dr. Youssef  | Dr. Furry    | Dr. Bohachevsky | Dr. Lawton | Dr. Grant    | Dr. Goodman |
| Dr. Wallach | Dr. Orndorff | Dr. Anderson | L. Hamlin       | A. Theine  | W. Stapleton | D. Phelps   |
|             | G. Baumchen  | P. Jamieson  | None – MRI only |            |              |             |

We have some questions about the visit you just made to our practice. In terms of your satisfaction, would you agree with the following statements? *(Please circle one response in each line).*

- |  |                   |          |         |       |                |
|--|-------------------|----------|---------|-------|----------------|
| 1. Communicating with the office by phone was easy                   | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
|  | 1                 | 2        | 3       | 4     | 5              |
|  | 6                 | 7        | 8       | 9     | 10             |
| 2. I was able to get an appointment when I wanted one                | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
|  | 1                 | 2        | 3       | 4     | 5              |
|  | 6                 | 7        | 8       | 9     | 10             |
| 3. The people at the Front Desk were helpful and courteous           | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
|  | 1                 | 2        | 3       | 4     | 5              |
|  | 6                 | 7        | 8       | 9     | 10             |
| 4. Once I arrived at the office, my wait to see the doctor was brief | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
|  | 1                 | 2        | 3       | 4     | 5              |
|  | 6                 | 7        | 8       | 9     | 10             |
| 5. The doctor took plenty of time to take care of my problem         | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
|  | 1                 | 2        | 3       | 4     | 5              |
|  | 6                 | 7        | 8       | 9     | 10             |
| 6. The doctor listened to me   | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
|  | 1                 | 2        | 3       | 4     | 5              |
|  | 6                 | 7        | 8       | 9     | 10             |
| 7. The doctor had a good attitude and was down to earth              | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
|  | 1                 | 2        | 3       | 4     | 5              |
|  | 6                 | 7        | 8       | 9     | 10             |
| 8. The doctor explained things well to me today                      | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
|  | 1                 | 2        | 3       | 4     | 5              |
|  | 6                 | 7        | 8       | 9     | 10             |
| 9. The X-Ray/MRI personnel were courteous and careful                | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
|  | 1                 | 2        | 3       | 4     | 5              |
|  | 6                 | 7        | 8       | 9     | 10             |
| 10. Overall, I was pleased with today's visit                        | Strongly Disagree | Disagree | Neutral | Agree | Strongly Agree |
|  | 1                 | 2        | 3       | 4     | 5              |
|  | 6                 | 7        | 8       | 9     | 10             |

Any comments you have would also be helpful: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_