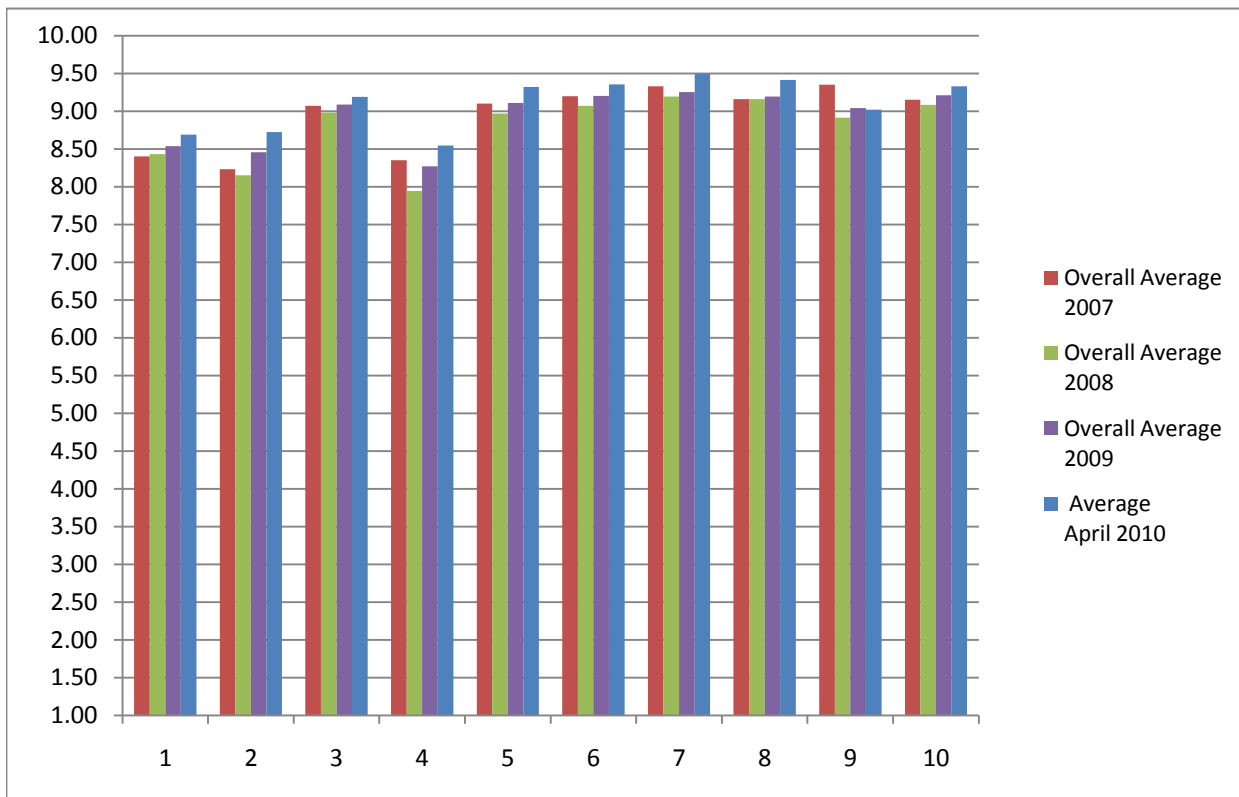


Question	Overall Average 2007	Overall Average 2008	Overall Average 2009	Average April 2010
1	8.40	8.43	8.54	8.69
2	8.23	8.15	8.46	8.72
3	9.07	8.98	9.09	9.19
4	8.35	7.94	8.27	8.55
5	9.10	8.97	9.11	9.32
6	9.20	9.07	9.20	9.35
7	9.33	9.19	9.25	9.49
8	9.16	9.16	9.19	9.41
9	9.35	8.91	9.04	9.02
10	9.15	9.08	9.21	9.33



1	Communicating with the office by phone was easy.
2	I was able to get an appointment when I wanted one.
3	The people at the Front Desk were helpful and courteous.
4	Once I arrived at the office, my wait to see the doctor was
5	The doctor took plenty of time to take care of my problem.
6	The doctor listened to me.
7	The doctor had a good attitude and was down to earth.
8	The doctor explained things well to me today.
9	The X-Ray/MRI personnel were courteous and careful.

10	Overall, I was pleased with today's visit.
----	--